

Our Pet Friendly Pet Policy For Pet Parents Who Love To Travel



Our pets are a part of our family. So going on a holiday, and leaving our pets behind is never easy. At CGH Earth, we understand how you feel, which is why we have 7 pet friendly hotels & resorts for you, your family, and your furry kids.

This is our pet friendly pet policy for pet parents like you.

Our 7 Pet Friendly Hotels & Resorts Where Your Pet Can Stay With You



Kerala

Spice Village, Thekkady
Coconut Lagoon, Kumarakom
Marari Beach, Mararikulam
Brunton Boatyard, Fort Kochi

Tamil Nadu

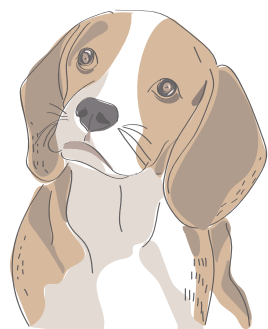
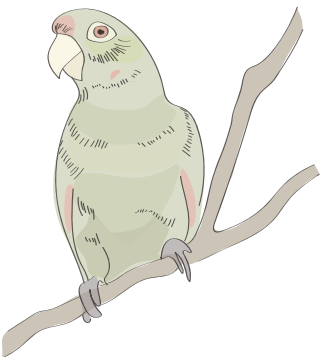
Mantra Koodam, Kumbakonam
Visalam, Chettinad

Pondicherry

Palais de Mahé, Pondicherry

Pets that can join your vacation at CGH Earth hotels & resorts:

Dogs, Cats, and Birds (only animals that are legally permitted and do not feature in the list of animals that cannot be kept as pets)

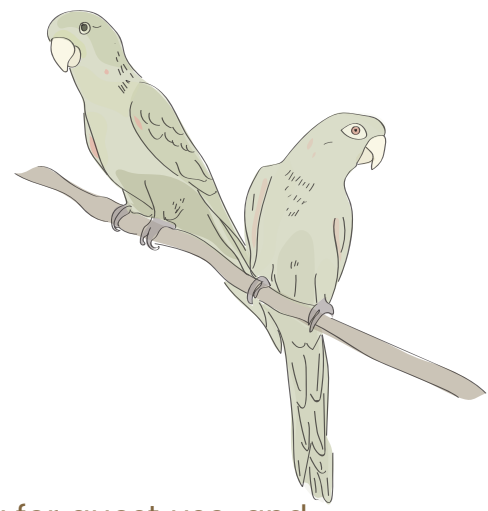


Our Policy



- CGH Earth has 7 pet friendly hotels & resorts where pets are allowed to occupy the same room as the guest/pet parent.
- A “pet” is defined as a common household domesticated animal such as a dog, cat, or bird that is traditionally kept in the home for companionship, and not for any commercial purposes. This DOES NOT include exotic animals and wild animals.
- The pet owner must be present during all housekeeping services in the room.
- Not more than 1 pet will be allowed per room at any time.
- The pet owner will be charged a non-refundable fee of Rs. 2500 per day towards room cleaning. Additionally, the pet owner shall be charged for any other damages or excessive cleaning that may arise due to the pet, as the case may be.
- In general, only pets weighing less than 15 kg will be permitted. However, in hotels like Palais de Mahé, Visalam, and Brunton Boatyard, the permitted limit will be below 6 kg.
- The pet needs to be house-trained, groomed, healthy, and free from ticks and fleas. The pet should be leashed, or in a carrier at all times when outside the room and shall never be left unattended at any time. The pet owner shall be responsible for the disposal of any litter or waste associated with their pet on the hotel or resort premises.
- The pet is not permitted in non-pet designated areas such as food and beverage venues, meeting spaces, recreational areas, fitness centres, public and private swimming pools, and Ayurveda and spa centres.
- In the case of a dog or cat, the pet will be provided with a comfy bed and a one-time meal during the day. This meal can be picked up at a fixed time from the restaurant, as intimated during check-in. In the case of a dog, the preparation will be chicken and rice. Upon check-in, the pet owner needs to advice the Front Desk regarding the pet's meal requirement, along with what needs to be avoided. Guests are requested to refrain from using food from the buffet for this purpose.





- The guest bed and other room furniture are meant only for guest use, and not for the pet.
- The pet owner shall take full responsibility and incur liability for any and all injuries inflicted by the pet, upon any person, be it an employee, other guests, a third party, or any other pet in the hotel or resort.
- The hotel or resort shall not be liable for any injury suffered by the pet while on the premises.
- Neither the hotel or resort nor the employees will be responsible for the care of the pet.
- The hotel or resort reserves its right to request the guest to check out from the hotel/resort, in the event of a violation of any of the conditions which the pet owner has agreed to, and signed acceptance for.

